

Easy Read Complaint Form

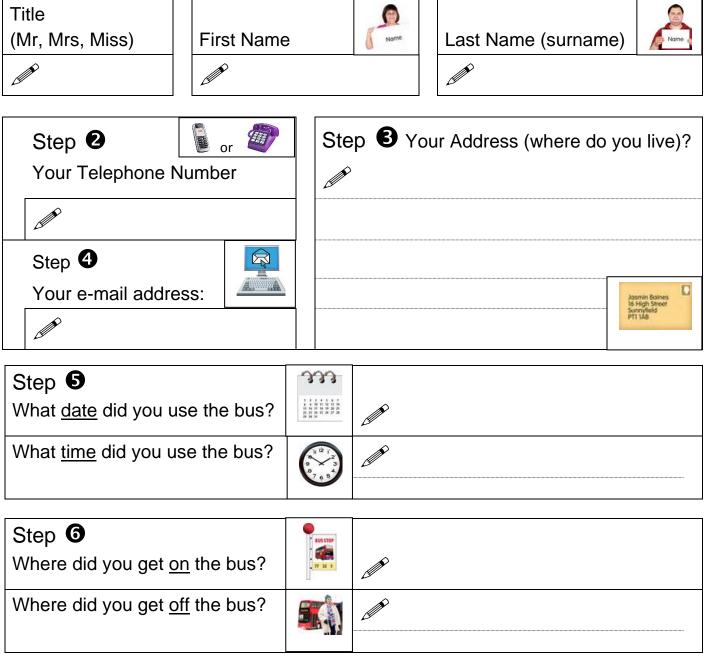


You can use this form to complain about <u>bus services</u> in Gloucestershire.

Please fill out as much detail as you can about your journey including:

- Your name and address
- Time you travelled
- Date you travelled
- Your bus number or where you got on and off the bus

Step • What is your Name?



Now turn the page and tell us what happened

Step 7





Step Write down what went wrong on your bus journey:	?

The information you tell us may be shared with bus companies so we can resolve your complaint.

We now want to sort your problem - so please send this form to:

ITU Complaints
Gloucestershire County Council
Shire Hall
Gloucester
GL1 2TH





or drop it into the County Council, Shire Hall Reception

or e-mail your filled out form to:-

bustimes@gloucestershire.gov.uk

